- Summary of Redemption Conditions for the Pre-reserve Offer – New Samsung Galaxy Device
- Summary of Terms & Conditions – Multi Buy Offer
- Summary of Exchange Offer for Samsung Galaxy S25 Ultra
- Summary: Pre-order Offer on Galaxy S25 Ultra and Galaxy S25 Plus

---

Summary of Redemption Conditions for the Pre-reserve Offer – New Samsung Galaxy Device

1. **Pre-reserve Offer Details**
    - Pre-reserve the device by purchasing a **VIP Pass for ₹1,999** during the **Pre-reserve Period** (7th Jan 2025, 4:30 AM to 22nd Jan 2025, 11:59 PM).
    - Receive a **₹5,000 E-Voucher** redeemable on eligible add-on products via **Samsung website or Samsung Shop app**.
2. **Key Conditions**
    - Only one device can be pre-reserved per mobile number/email ID.
    - E-Voucher cannot be used to purchase the Pre-book Offer. It can only be redeemed against eligible add-on products listed in **Annexure A**.
    - If the voucher value is less than ₹5,000 during redemption, the balance amount cannot be reused.
    - E-Voucher must be redeemed during the **Pre-order Period (23rd Jan to 6th Feb 2025, 11:59 PM)**. Non-redeemed vouchers will become void.
3. **Refunds and Cancellations**
    - **Scenario 1**: If both the device and add-on product are canceled before delivery/shipment, the amount paid will be refunded, excluding the ₹5,000 E-Voucher benefit.
    - **Scenario 2**: If the add-on product is shipped or delivered, only the device refund will be processed after deducting ₹5,000.
4. **Shipping and Delivery**
    - Eligible devices and add-on products may be shipped separately with tentative delivery dates informed to the customer.
5. **Other Important Points**
    - Customers agree to be contacted via call, SMS, WhatsApp, or email for this offer or future communications from Samsung.
    - Offer is subject to stock availability and may be withdrawn, extended, or amended without prior notice by Samsung.

- Samsung reserves the right to substitute products or gifts of equivalent value at its sole discretion.

Summary of Terms & Conditions – Multi Buy Offer

Offer Details

1. **Offer Name**: Multi Buy Offer.
2. **Eligible Period**: 23rd Jan 2025 to 6th Feb 2025.
3. **Eligibility**: Purchase any variant of the **Galaxy S25 (Primary Device)** and any eligible **wearables (Secondary Device)** listed in the table to avail instant discounts.

Discount Details for Secondary Device

Wearable	Original Price (₹)	Discount (₹)	Final Price (₹)
Watch7 40mm BT	29,999	10,000	19,999
Watch7 40mm LTE	33,999	10,000	23,999
Watch7 44mm BT	32,999	12,000	20,999
Watch7 44mm LTE	36,999	12,000	24,999
Watch Ultra LTE	59,999	18,000	41,999
Buds3	14,999	5,000	9,999
Buds3 Pro	19,999	7,000	12,999

Key Conditions

1. **Purchase Condition**: Both Primary and Secondary devices must be purchased together in the same cart/same bill to avail of the discount.
2. **Offer Limit**: Only one Secondary Device can be purchased with one Primary Device.
3. **Ineligible Offers**: No additional discounts like bank cashback, exchange offers, no-cost EMI, or coupons can be combined with this offer for Secondary Device.
4. **Voluntary Participation**: Availing of this offer is voluntary.

Cancellation and Refund Policy

1. **Customer-Initiated Cancellations**:
    - **Scenario 1**: If both devices are canceled before delivery/shipping, only the amount paid (minus cancellation fees and Multi Buy benefit) will be refunded.
    - **Scenario 2**: If the Secondary Device is shipped/delivered before cancellation, only the refund for the Primary Device will be processed after deducting the Multi Buy benefit and cancellation fees.

2. **Cancellation Fees**:
    - Wearables & Accessories: ₹99
    - Smartphones: ₹999
3. **Samsung-Initiated Cancellations**: No cancellation fee applies.

Shipping and Availability

- Delivery of devices is subject to stock availability and may vary.

Summary of Exchange Offer for Samsung Galaxy S25 Ultra

Offer Details

- **Title**: Get up to an additional ₹9,000 on the exchange of old Samsung smartphones.
- **Offer Validity**: Until **6th February 2025**.
- **Eligible Devices**: Select smartphones listed in Annexure A. Availability is restricted to certain pin codes.

Important Terms

1. **Exchange Process**:
    - Exchange your old smartphone via **Samsung Shop (Samsung.com or Samsung Shop App)**.
    - Exchange is managed by **Cashify** and subject to their terms and conditions.
    - Exchange price shown is the **maximum price**, finalized after a physical check.
2. **Correct Information Requirement**:
    - Customers must provide accurate details about their old device's screen condition and accessories.
    - Mismatched or incorrect information can result in exchange cancellation without eligibility for benefits or claims.
3. **Device Quality Check**:
    - Devices with scratches, dents, or non-working conditions will be rejected.
    - Cancellation fees apply if checks fail (refer to Samsung's cancellation policy).
4. **Deferred Exchange Option**:
    - Customers can make full payment for the new device, receive it, and later exchange their old device.
    - A payment link will be sent by Cashify to the registered email/SMS. Customers must update payment details within **3 days**.

- If the device is rejected during pickup, no refunds or adjustments will be made for the delivered device.

5. **ID Proof Requirement**:
    - A valid government-approved photo ID (PAN, Passport, or Voter ID) must be provided during the exchange.
6. **Additional Exchange Offer**:
    - **₹9,000 additional discount** on exchange is provided on top of the standard exchange price.
    - Offer is only valid with the purchase of the **Samsung Galaxy S25 Ultra** and can't be combined with other offers or NBFC EMI plans unless mentioned.

Cancellation Policy

- If the exchange is canceled or rejected, the additional ₹9,000 benefit will not be refunded or adjusted.
- **Samsung-Initiated Cancellation**: No cancellation fee will be applied.

Summary: Pre-order Offer on Galaxy S25 Ultra and Galaxy S25 Plus

Offer Details

- **Title**: Free memory upgrade from 256GB to 512GB variant (worth ₹12,000).
- **Validity**: 23rd January 2025 to 6th February 2025.
- **Eligibility**: Pre-order the device online via Samsung Shop, select third-party portals (Amazon, Flipkart), or at select Samsung Stores (Offline).

Offer Highlights

1. **Benefit**:
    - Customers receive the 512GB variant at the price of the 256GB variant, saving ₹12,000.
2. **Pre-order Channels**:
    - **Online**: Samsung Shop, Amazon, Flipkart.
    - **Offline**: At select Samsung Stores using the Smart Dost app.
3. **Single Purchase Per Mobile Number**:
    - Only one device can be pre-ordered per registered phone number.
    - The same number must be used for activation and pre-ordering.
4. **Timelines for Eligibility**:
    - Customers must purchase and activate the device by **7th February 2025** to avail of the offer.

- Non-compliance with timelines results in offer forfeiture.

Terms and Conditions

1. **Online Pre-orders (Samsung Shop)**:
    - Full payment required during the pre-order period.
    - Instant discount of ₹12,000 applied at checkout.
    - Delivery depends on stock availability and local conditions.
2. **Offline Pre-orders**:
    - Pre-order via Smart Dost app at Samsung Stores.
    - Enter details (name, phone, email, model, color) to register.
    - Notification will confirm registration.
    - Purchase and activation must use the same phone number.
3. **General Conditions**:
    - Offer valid for Indian residents aged 18 or above.
    - Offer subject to stock availability.
    - Samsung reserves the right to amend or withdraw the offer without prior notice.
4. **Disclaimers**:
    - Samsung is not liable for delays, non-receipt, or loss due to incorrect information, shipping errors, or acts of God.
    - No choice for color, make, or model of gifts; final discretion lies with Samsung.
5. **Legal**:
    - Disputes are subject to the jurisdiction of courts in New Delhi.